



**Catholic Youth Organization**



**DIOCESE OF BROOKLYN/QUEENS – FAQ**

1. How do I access the CYO DOB ATHLETE REGISTRATION PAGE?

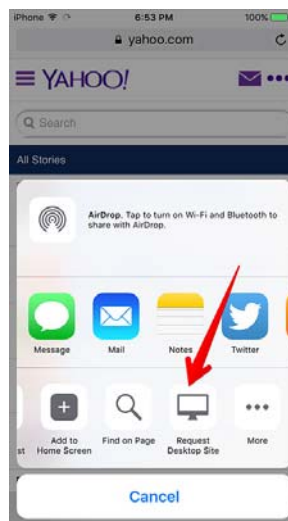
A. Please visit [www.cyodob.org](http://www.cyodob.org) and click the Athlete Registration Logo as seen below



\*\*\*PLEASE NOTE – IF USING AN I-PHONE/I-PAD FOR REGISTRATION, AFTER CLICKING THE LOGO ABOVE, YOU WILL BE REDIRECTED TO THE CYO/ARBITER SPORTS LOG-IN PAGE.



YOU MUST CLICK THE button on the bottom of the I-Phone/I-Pad web browser and select “Request Desktop Site” from the menu ribbon that pops up.



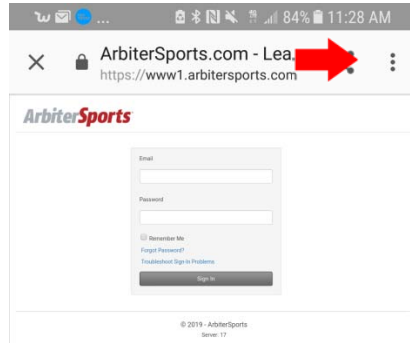
You will then be able to complete the registration process using your I-Phone or I-Pad.



Catholic Youth Organization

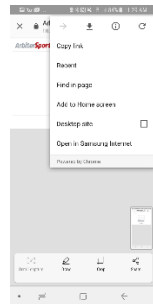


\*\*\*IF USING AN ADROID DEVICE FOR REGISTRATION, AFTER CLICKING THE LOGO ABOVE, YOU WILL BE REDIRECTED TO THE CYO/ARBITER SPORTS LOG-IN PAGE.



YOU MUST CLICK THE

SETTINGS MENU IN THE TOP RIGHT



CORNER AND CHOOSE

DESKTOP SITE FROM THE DROP DOWN.

## 2. How do I register multiple Family members?

- A. For the first child being registered, enter the e-mail address you will be using for CYO. (ex: [kgoldberg@gmail.com](mailto:kgoldberg@gmail.com)).
- B. Complete User registration by filling in all required information
- C. When registration is complete, you will receive a Registration Completion e-mail which includes your unique CYO DOB Membership number, which will be required to complete your registration at a CYO Parish program.
- D. \*\*\*After registration is complete, PLEASE LOG OUT OF THE CYO DOB/ARIBITER SPORTS Athlete registration site. You will not be able to register another child unless you log out first.
- E. For each additional child being registered, please follow steps A-D again. Please note if you are using the same e-mail address to register multiple family members you will need to add the plus sign and the child's first name before the @ sign in your e-mail address. (ex: email for Alex Goldberg would be entered as [kgoldberg+alex@gmail.com](mailto:kgoldberg+alex@gmail.com))



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3. I received a blank (white) page after clicking next on the bottom of one of the registration pages, what should I do?

**A. Please exit your web browser and then return to the main registration page at <https://cyodobathlete.arbitersports.com/front/112821/Site>.**

**B. If you are signed into the Registration system on the top right-hand side of the page – Please sign out and continue with the instructions below.**

**C. Please sign into the system on the top right-hand corner by entering your e-mail address and password that you used for the sign-up process that failed. From here you will be able to continue with the registration process.**

arbitersports.com/front/112821/Site

A screenshot of the website header for the Catholic Youth Organization Diocese of Brooklyn/Queens. The header is dark blue and contains the CYO logo, the text 'Catholic Youth Organization Diocese of Brooklyn/Queens', and the St. Sebastian Patron of Athletes logo. On the right side, there is a 'Sign In' section with input fields for 'Email' and 'Password', a 'GO' button, and a 'Remember Me' checkbox with the text 'Forgot Password?' below it. At the bottom of the header, there is a navigation menu with three buttons: 'MAIN', 'REGISTRATION', and 'CONTACT'. The 'MAIN' button is highlighted in white.